

HEALTHCARE SECTOR

GUIDELINES



November 2022

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1 Introduction

Over the recent years, the healthcare sector in Mauritius has risen in prominence. The Government of the Republic of Mauritius has rolled out the National Health Sector Strategy Plan 2020-2024, which spells out initiatives that would position this sector as a value-added segment to the economy. An enabling business environment has also developed over the years with a view to provide a supportive eco system foreconomic players operating in this sector.

An increase in the number of privatehealthcare institutions was observed and future projections indicate that the sector is expected to substantially contribute to GDP and emerge into an economic pillar. The presence of global healthcare players is increasingly contributing to position Mauritius as a competitive high-tech medical hub.

Spending on the healthcare sector amounted to around MUR 26 billion in 2021, representing 5.6% of the country's share of Gross Domestic Product. The sector grew by 4.6% during the corresponding year and on average, net spent in this sector has seen a year-on-year increase of around Rs 800 million. From an investment point of view, a 10-year average estimated at MUR 230 million was recorded.

Key Figures (Year 2021)

Doctors	335 inhabitants per doctor
Dentists	2,815 inhabitants per dentist
Pharmacists	2,277 inhabitants per pharmacist
Nurses including midwives	288 inhabitants per nurses/midwives

Source: Statistics Mauritius

2 Investment Opportunities

The range of investment opportunities in the healthcare and life sciences sector spans over various areas, which encompasses setting up of super specialty hospitals, specialized healthcare facilities such as neurology, orthopaedic, regenerative medicine, oncology, clinical research, geriatrics, sports rehabilitation centers, plastic, and cosmetic reconstructive centres as well as residential care home and nursing homes.

3 Incentives

With a view to promote the healthcare sector as a promising economic pillar, the Government of Mauritius has put in place an attractive incentive framework comprising of fiscal and non-fiscal components. The incentives are conferred to the promoter through the issue of either an Investment Certificate or Premium Investment Certificate by the Economic Development Board.

3.1 Investment Certificate

An Investment Certificate is issued to companies incorporated after 01 July 2021 and provides the incentives listed in Table 1 below.

Investment Certificate
<ul style="list-style-type: none">• 8-year income tax holiday on income derived from healthcare, biotechnology and life sciences from year of incorporation• Exemption from payment of Registration Duty and Land Transfer Tax for the purchase of immovable property for business purposes• Exemption from land conversion tax for the setting up of health institution• Payment of VAT on Plant, machinery, and equipment & Construction of purpose-built building and plant and equipment (excluding vehicles) for research and development• VAT is zero-rated for provision of healthcare, nursing and residential care services• 50% annual allowance on electronic and computer equipment• 35% annual allowance on other plant and machinery• 5% allowance on capital expenditure incurred on construction/extension of clinic• Double deduction to a health institution that become internationally accredited.

Table 1: Incentives under the Investment Certificate

3.2 Premium Investor Certificate

A Premium Investor Certificate is issued to eligible companies investing more than MUR 500 M in activities which are considered to be as follows:

- i. emerging sectors,
- ii. pioneering industries and first movers,
- iii. innovative technologies and industries.

Premium Investor Certificate

Holders of a Premium Investor Certificate entitles the project promoter with the following:

Incentives are negotiable and are assessed by a Technical Committee and finalized as approved by the Minister of Finance, Economic Planning and Development.

The incentives may include the following

- rebates, exemptions and preferential rates, in relation to taxes, duties, fees, charges and levies under any enactment;
- facilities, grants and exemptions in relation to -
 - land and buildings;
 - infrastructure and public facilities;
 - utilities; and requirements, including foreign labour.

Table 2: Incentives under the Premium Investor Scheme

4 Permits and Licences

Private clinics and hospitals are regulated under the Private Health Institution Act and the applicable permits and clearances are issued by the Ministry of Health and Wellness.

4.1 Private Health Institution

Licence	Activities
Healthcare Unit Licence	Day Care Centre, Outpatient Treatment, Aesthetic Treatment
Private Health Licence	Private Hospital, Medical Clinics, Super specialty Hospital, Inpatient/Outpatient Treatment

4.1.1 Procedure

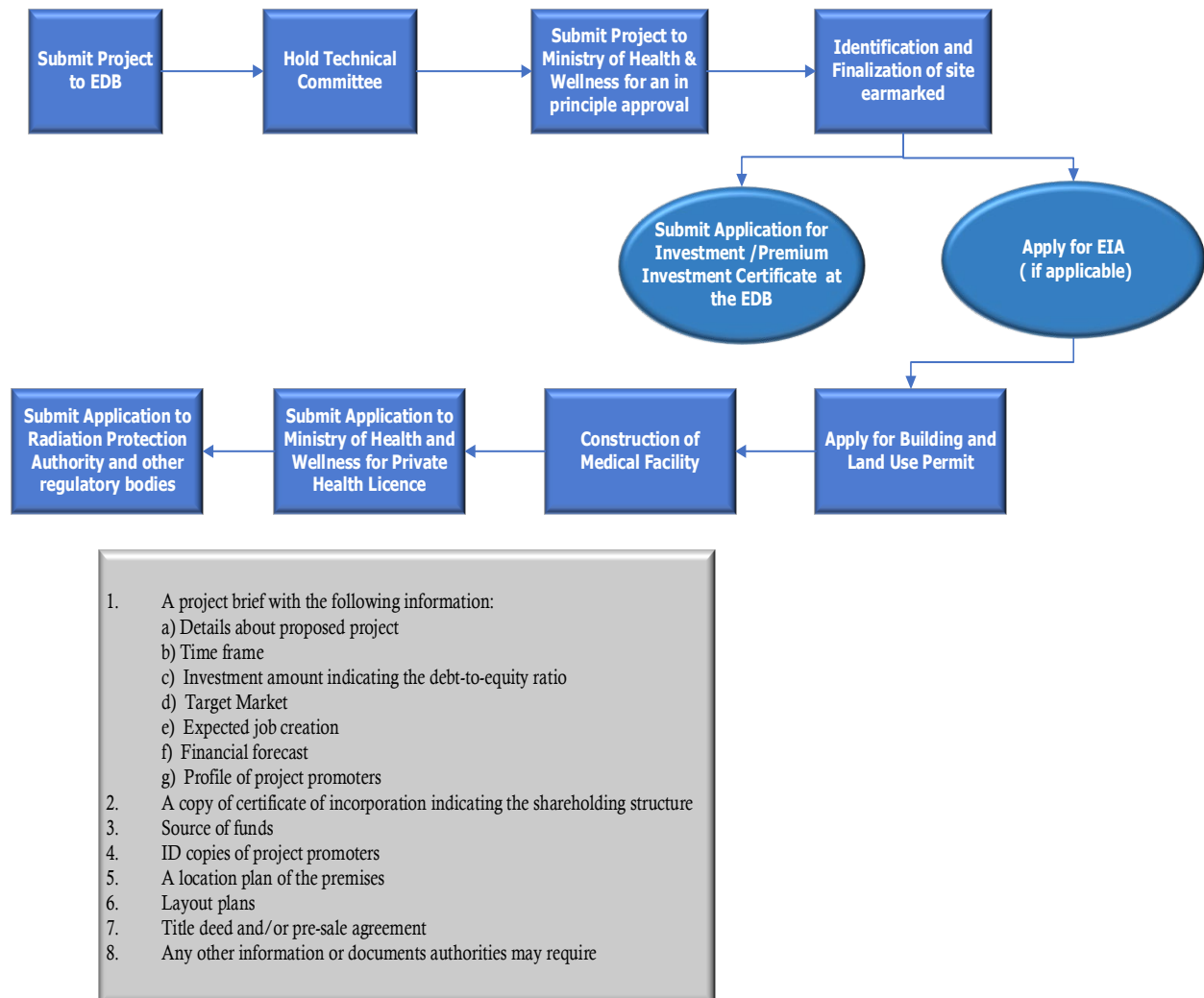


Figure 1: Private Health Institution

4.2 Clinical Laboratory

As per the Private Health Institution Act, a 'clinical laboratory' comprises of any premises used or intend to be used to conduct the following activities:

- i) Any type of medical investigation.
- ii) Manufacture, repair or modification of prostheses

A clinical laboratory licence is issued to the private health institution to conduct its activities.

4.2.1 Procedure



- (a) Organigram of the laboratory;
- (b) Names and qualifications of staff;
- (c) List of tests carried out;
- (d) Price list;
- (e) List of equipment;
- (f) Statistics for the previous year
- (g) List of tests referred outside with name/s of Referral centres (locally or abroad);
- (h) Waste disposal certificate - including sharps and biological hazards;
- (i) Maintenance contract of main equipment; and
- (j) EQA certificate, if any.

Director of Private Laboratory should also apply for accreditation to Mauritius Accreditation Service (Mauritas), a department set up under the Ministry of Industry, situated at Air Mauritius Building, Port Louis, as accreditation will be one of the conditions for the renewal of licence.

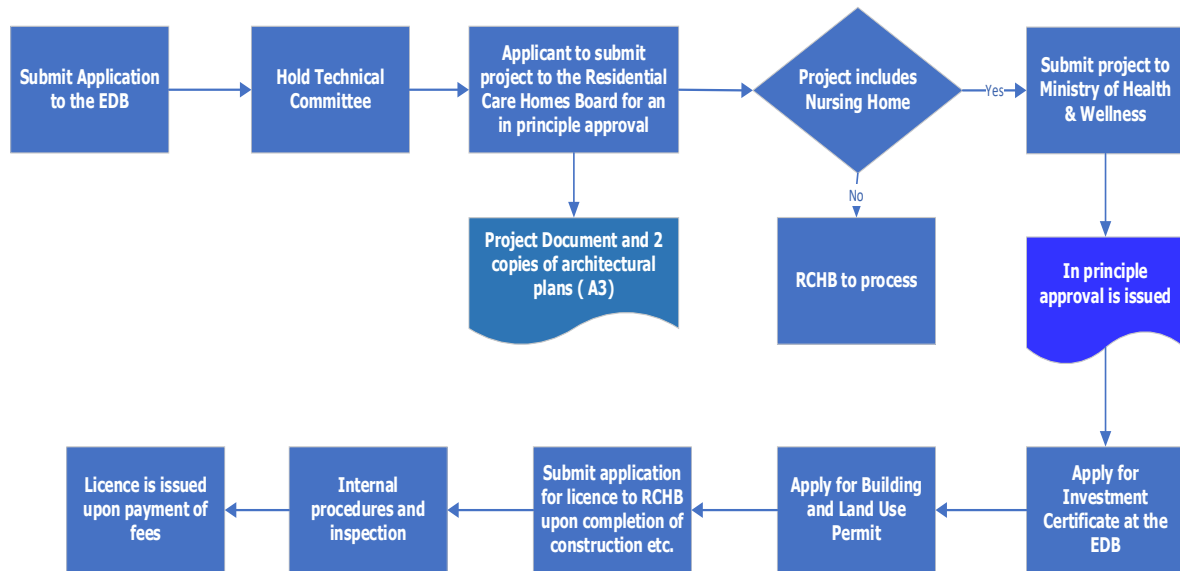
Figure 2: Clinical Laboratory licence

4.3 Residential Care / Nursing Home

As per the Private Health Institution Act, a "nursing home" means any premises used or intended to be used for the reception, lodging and care or treatment of any person suffering from any infirmity or convalescing from any sickness or injury, other than a hospital.

The setting up of a residential care home is governed by the Residential Care Homes Act 2003. It comprises the provision of personal care and board to persons who amongst others by reason of old age, disablement, a physical handicap, dependence on alcohol or drugs need personal care and, in some cases, medical treatment.

4.3.1 Procedure



Documents Required

The application must be accompanied by the following documents:

1. A location plan of the premises
2. A certificate from the sanitary division of the Ministry responsible for health
3. Security clearance from the Commissioner of Police
4. A certificate from the Controller, Fire Services
5. A feasibility study, including evidence of financial viability
6. A Certificate of Character issued by the office of the Director of Public Prosecutions in the name of every person who would be involved in the management of the residential care home
7. The Curriculum Vitae of the proposed manager
8. The list of the staff employed, or the proposed staff to be employed by the residential care home
9. Any other information or documents as the documents as the Board may require

Figure 3: Residential Care/ Nursing Home

4.4 Application Forms

Application forms for applying for a licence pertaining for a healthcare unit, private health clinic, laboratory or a nursing home can be accessed by clicking on the link below

[Application for the establishment and operation of a private health institution](#)

[Application for Health Care Unit Licence](#)

[Application for a Clinical Laboratory](#)

[Application for a residential care / nursing home](#)

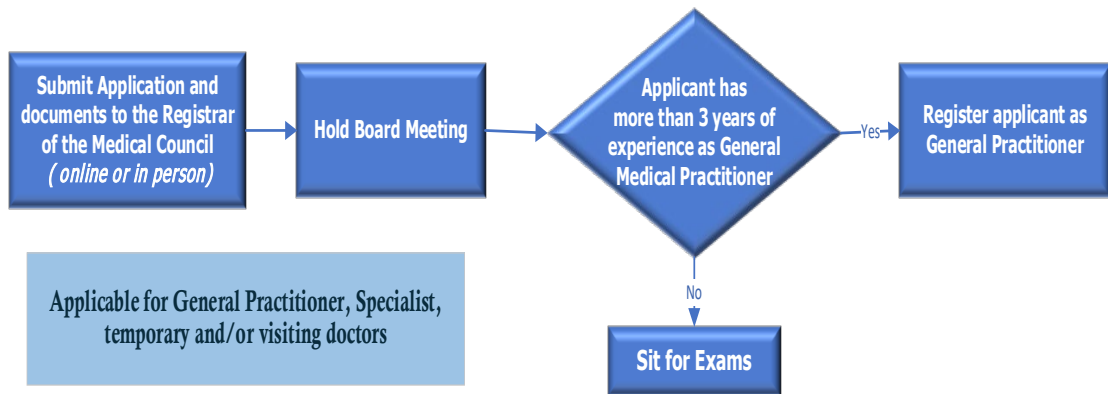
5 Applicable Fees

Private Health Institution	Licence fee (MUR)	Renewal fee (MUR)
Clinical Laboratory (branch or collection point)	10,000	5,000
Clinical Laboratory (main)	25,000	20,000
Healthcare Unit	5,000	5,000
Hospital	25,000	20,000 - first 3 years 25,000 - annually after 3 years
Residential care home		
<i>Application fee - non refundable</i>	1,000	
Residential care home with less than 26 beds	3,000	3,000
Residential care home with more than 26 beds	6,000	6,000

6 Registration of medical personnel in Mauritius

6.1 Medical Practitioner

6.1.1 Procedure



1. In the case of a general practitioner, the original or certified copy of his diploma in medicine
2. In the case of a specialist, the original or certified copy of his specialist qualification
3. Where the document referred in (1) and (2) is written in a language other than in English or French, a certified translation in English or French language of his diploma in medicine or specialist qualification
4. Evidence of any pre-registration training, where he has completed a pre-registration training
5. Birth certificate or other acceptable evidence of his identity
Such other particulars as the Council may require

Medical Practitioner

A person may be registered as a medical practitioner if he:

- is a citizen of Mauritius;
- holds the relevant certificates as stipulated by the Medical Council;
- establishes to the satisfaction of the Council that he has undergone not less than 18 months practical (including clinical) training in medicine;
- has successfully undergone an examination for the purpose of determining whether he possesses adequate professional medical knowledge;
- he has paid such fee as may be prescribed.

Specialist

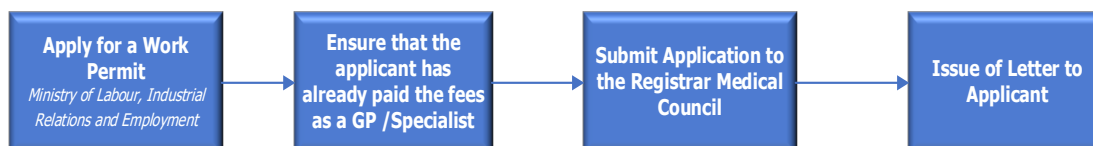
A person may register as a specialist if he –

- is a citizen of Mauritius;
- is registered as a general practitioner in Mauritius;
- holds a specialist which is recognised by the Council acting after consultation
- registered with the Post Graduate Medical Education Board qualification which is recognised by the Council acting after consultation with the Post Graduate Medical Education Board;
- he has paid such fee as may be prescribed by the Council.

Figure 4: Medical Practitioner / Specialist

6.2 Temporary Medical Practitioner

6.2.1 Procedure



Documents Required

- a) The original copies of his certificates
- b) In case of a specialist the original or certified copy of his certified qualification
- c) Certified translated copies of certificates if in a language other than English or French
- d) Evidence of any pre-registration training, where he has completed a pre-registration training
- e) Birth certificate or other acceptable evidence of identity
- f) Any other particulars required by the Council

- a) Hold a diploma in Medicine or in the case of a graduate who obtained a diploma after studying in 2 or more medical institutions where he:
 - ❖ Establishes to the satisfaction of the Medical Council that he has obtained the relevant modules for the course during the time laid down by The awarding institution
 - ❖ Produces to the Medical Council an exemption or equivalence certificate from the awarding institution
 - ❖ Produces any supplementary information required by the council
- b) Establishes to the satisfaction of the Medical Council that he has undergone not less than 18 months practical (including clinical) training in Medicine.
- c) Has successfully undergone such examination as the Medical Council thinks fit for the purpose of determining whether he possesses adequate professional medical knowledge
- d) Has paid the fees prescribed by the Council as a GP or specialist

Figure 5: Temporary Medical Practitioner

6.3 Registration of visiting medical practitioners

Visiting medical practitioners shall be allowed to practice in Mauritius subject to:

- a) Being engaged in Mauritius in the implementation of a government scheme agreed by the Government of Mauritius and WHO or some other similar international agency
- b) Visiting Mauritius and has been invited to offer his services under a scheme approved by the Ministry
- c) Visiting Mauritius for the purpose of teaching, research or study in a medical field under such scheme as may be approved by the Government.
- d) Obtaining a work permit from the Ministry of Labour, Industrial Relations, Employment and Training for the specified period limited to the duration of the visit
- e) Being registered with the Medical Council on a temporary basis where the registration will be valid only for the duration of the visit
- f) Pay the fees prescribed by the Medical Council and other institutions

6.3.1 Fees

Initial Registration	Citizens	Foreign Nationals
General Practitioner	MUR 2,500	MUR 5,000
Specialist	MUR 5,000	MUR 10,000
Timeframe for processing of application	Approx. 3 months	

Renewal Fees	Citizens	Foreign Nationals
General Practitioner	MUR 2,500	MUR 5,000
Specialist	MUR 5,000	MUR 10,000

For any further information, please refer to the Medical Council Act

6.4 Nurse

Applications to be registered as a nurse is governed by the Nursing Council Act and should be made in person to the Registrar.

6.4.1 Procedure

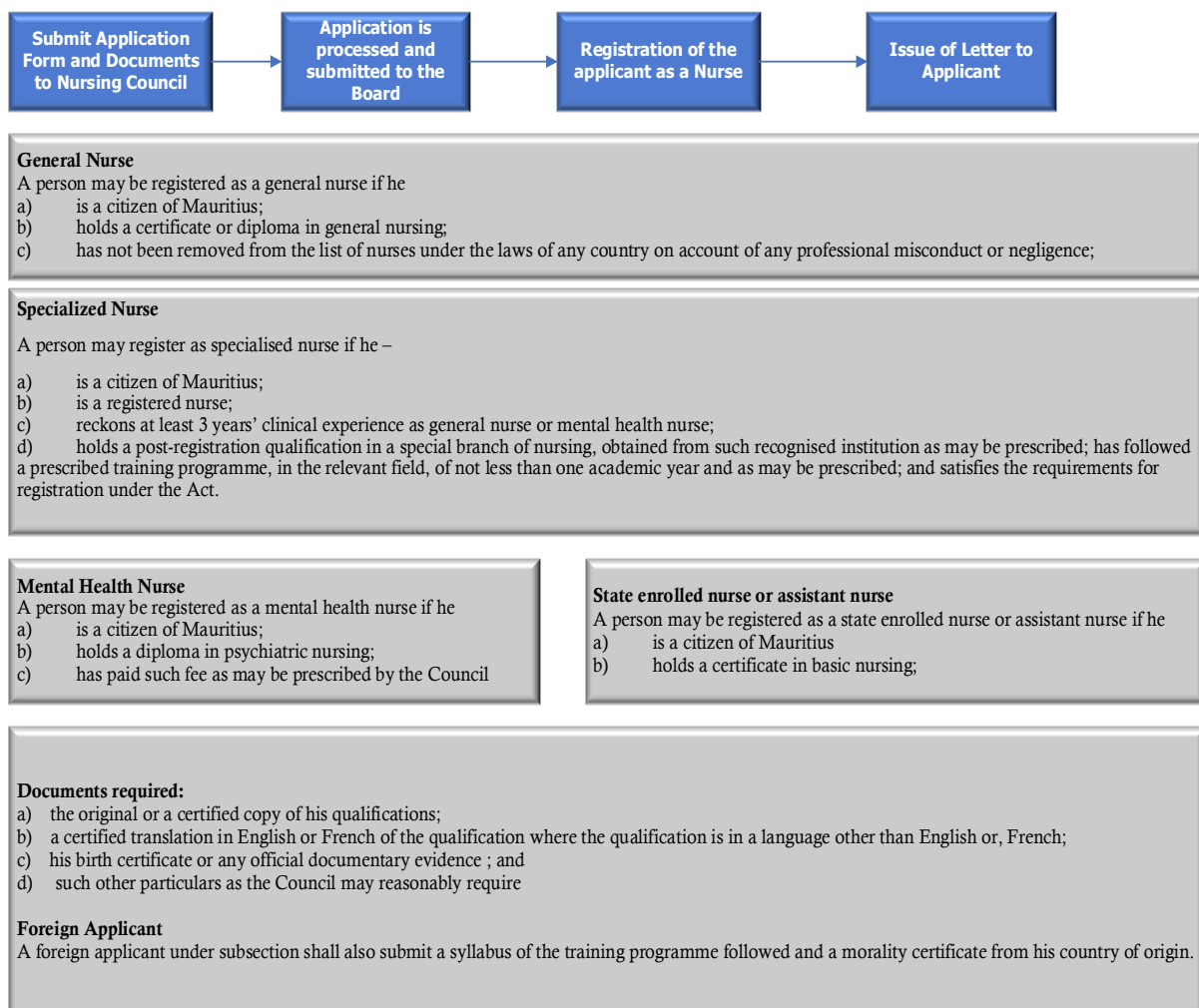
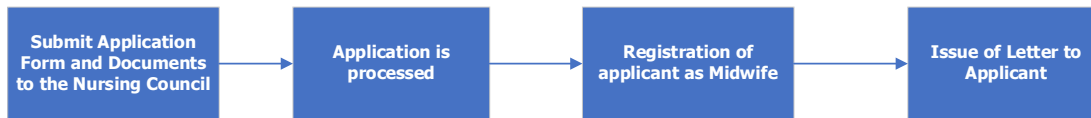


Figure 6: Nurse

6.4.2 Midwife



Midwife

- a) is a citizen of Mauritius;
- b) holds a certificate in midwifery;
- c) is of good character and has not been convicted of any offence involving fraud or other dishonesty;
- d) has not been removed from the list of midwife under the laws of any country on account of any professional misconduct or negligence;
- e) does not suffer from any mental or physical incapacity which may hamper her in the discharge of her duties; and
- f) has paid such fee as may be prescribed by the Council.

Figure 7: Midwife

6.4.3 Fees

6.4.3.1 General Nurse

	Citizens	Foreign Nationals
Initial Registration fees	MUR 1,300	MUR 1,500
Renewal Fees	MUR 800	MUR 1,000

6.4.3.2 Specialised Nurse

	Citizens	Foreign Nationals
Initial Registration fees	MUR 1,700	MUR 1,900
Renewal Fees	MUR 1,200	MUR 1,400

7 Dental Surgeon and Dental Specialist

As per the Dental Council Act 1999, any person who is a citizen of Mauritius possessing a qualification in dentistry awarded by a recognised medical institution is eligible to be registered as a Dental Surgeon and as a Dental Specialist.

Applications for registration are made either by email or in person in the prescribed application forms which can be downloaded from the links below.

[Application Form for Registration as a Dental Surgeon](#)

[Application Form for Registration as a Dental Specialist](#)

7.1.1 Procedure

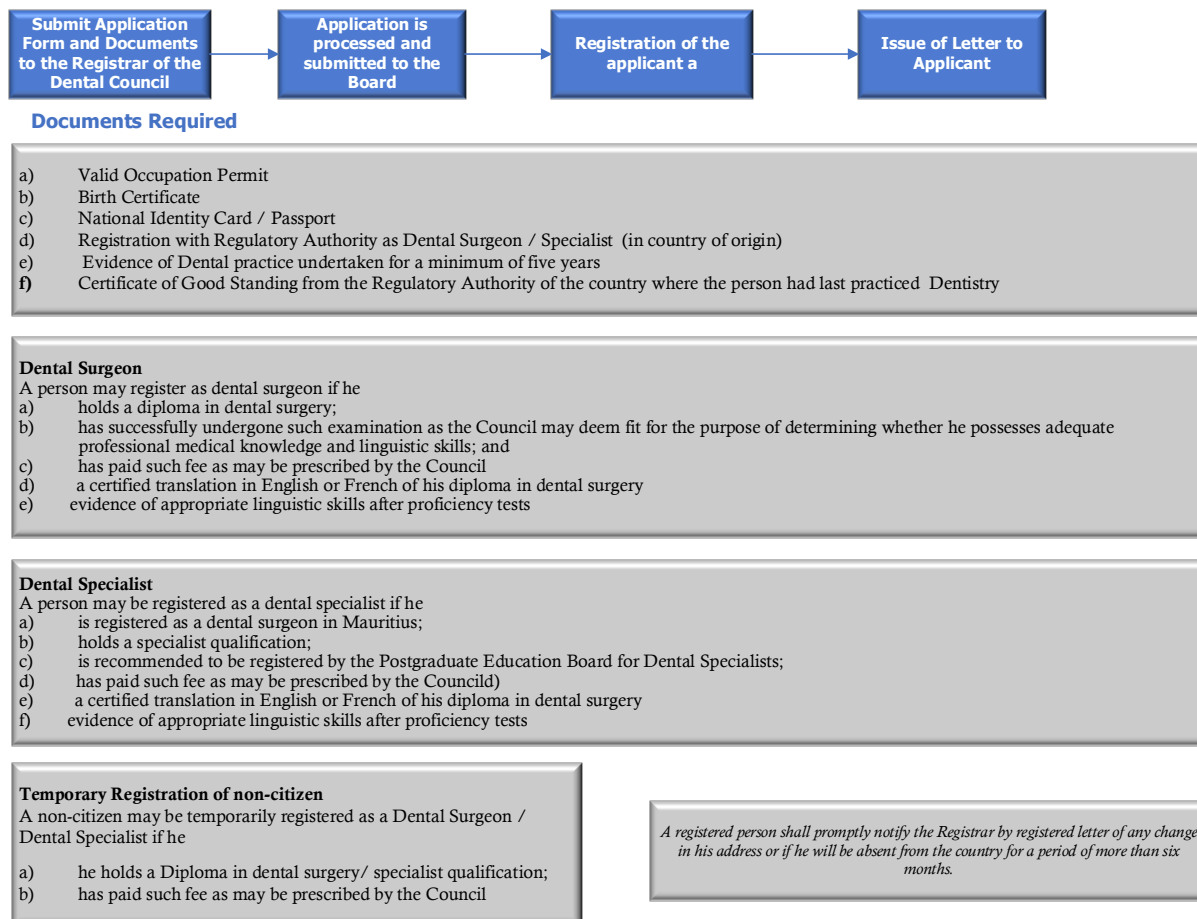


Figure 8: Dental Surgeon / Specialist

7.2 Dental Surgeon and Dental Specialist

As per the Dental Council Act 1999, any person who is a citizen of Mauritius possessing a qualification in dentistry awarded by a recognised medical institution is eligible to be registered as a Dental Surgeon and as a Dental Specialist.

Applications for registration are made either by email or in person in the prescribed application forms which can be downloaded from the links below.

[Application Form for Registration as a Dental Surgeon](#)

[Application Form for Registration as a Dental Specialist](#)

7.2.1 Fees

Dental Surgeon

	Citizens	Foreign Nationals
Initial Registration Fees	MUR 5,000	MUR 10,000
Renewal Fees	MUR 2,500	MUR 5,000

Dental Specialist

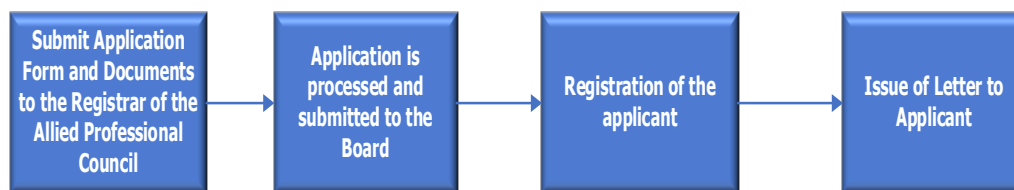
	Citizens	Foreign Nationals
Initial Registration fees	MUR 10,000	MUR 20,000
Renewal Fees	MUR 5,000	MUR 10,000

For any further information, please refer to the *[Dental Council Act](#)*

7.3 Allied Health Professionals

Under the Allied Health Professionals Council Act 2017, every person who wishes to be registered as an allied professional with the Allied Professional Health Council of Mauritius should apply in person to the Registrar

7.3.1 Procedure



Documents Required

- a) Birth certificate, passport or NID or any other acceptable proof of his identity;
- b) The original or a certified copy of the applicant's degree, diploma or an equivalent qualification;
- c) Where applicable, a certified translation in English or French of his degree, diploma or equivalent qualification;
- d) Where applicable, documentary evidence that the applicant's expertise in the allied profession is not available in Mauritius.
- e) Where applicable, the applicant's work permit, or occupation permit;
- f) Applicable processing fee;
- g) Any supplementary document or information required by the Registrar.

Allied Professional – Local

- A person may be registered as an allied professional if he:
- a) is a citizen, or resident of Mauritius;
 - b) holds the appropriate qualification and experience
 - c) satisfies the Council that his qualifications are recognised in the country where he has studied, thus providing him with the eligibility to practise in that country
 - d) pays the prescribed registration fees

Temporary Allied Professional – Non Citizen

- A non-citizen may temporarily be registered as an allied professional if he:
- a) undertakes to work in company or other body where the relevant expertise required in the allied profession is not available in Mauritius;
 - b) holds a work permit, is exempted from holding a permit under the Non-Citizens (Employment Restriction) Act or holds an occupation permit;
 - c) holds the appropriate qualifications and experience
 - c) pays the prescribed registration fees

Figure 9: Allied Professional

7.3.2 Fees

Item	Applicable fees	Fees (MUR)
1	Processing fee - (a) for the registration of a citizen, or resident, of Mauritius (b) for the temporary registration of a foreign national	500 500
2	Registration fee for a citizen, or resident, of Mauritius	2,000
3	Registration fee for a foreign national	5,000
4	Issue of duplicate practising licence	750
5	Annual fee for the issue of a practising licence to a citizen, or resident, of Mauritius	1,000
6	Annual fee for the issue of a practising licence to a foreign national	5,000
7	Late payment fee of the annual fee by a citizen, or resident, of Mauritius	1,500
8	Late payment of the annual fee by a foreign national	5,500
9	Payment for the issue of a practising licence	500
10	Payment for the restoration of name on the register	1,000
11	Payment for the recording of additional qualifications	500

7.4 Occupation Permit

The Occupation Permit (OP) is a combined work and residence permit which allows foreign nationals to work and reside in Mauritius.

Applications for Occupation Permits can be made in the category of Investor and Professional through the National E-Licensing System which can be accessed on <https://business.edbmauritius.org>

The guidelines for the Occupation Permit can be downloaded on the link below.

<https://www.edbmauritius.org/info-centre>

8 Annexes

8.1 Institutions

No	Institution / Agency	Address
1	Ministry of Health and Wellness	5 th Floor, Emmanuel Anquetil Building, Sir Seewoosagur Ramgoolam St, Port Louis T: +230 201 2175 E: mohscesec@govmu.org
2	Economic Development Board	10 th floor, One Cathedral Square Building, 16 Jules Koenig Street, Port- Louis T: +230 203 3835 E : bdp@edbmauritius.org
3	Ministry of Labour, Human Resource Development and Training	Level 1-9, Victoria House, Corner St Louis & Barracks Streets, Port-Louis T: +230 207 2600 E:mol@govmu.org
4	Medical Council of Mauritius	One Way Road Floreal Road Cite Mangalkhan T: +230 698 8403 E: contact@medicalcouncilmu.org
5	Dental Council of Mauritius	One Way Road Floreal Road Cite Mangalkhan T: +230 698 8340 E: contact@dentalcouncil.mu
6	Nursing Council of Mauritius	La Vigie, Forest Side (Behind SBM Park), Curepipe T: +230 673 1436 E:nursingcouncil@intnet.mu
7	Mauritius Radiation Protection Authority	37 St Georges Street Port-Louis T: : +230 208 0393 E: rsnsa@govmu.org
8	Allied Health Professionals Council	Level 3, Emmanuel Anquetil Building Ministry of Health & Wellness Port Louis T : +230 214 4183 E: ahpcregistrar2018@gmail.com

8.2 Main public hospitals

No	Public hospitals	Telephone
1	Dr A Gafoor Jeetoo Hospital	(230) 203 1001
2	Sir Seewoosagur Ramgoolam National Hospital	(230) 209 3400
3	Flacq Hospital	(230) 402 2400
4	Jawaharall Nehru Hospital	(230) 603 7000
5	Victoria Hospital	(230) 425 7693

8.3 Private clinics / hospitals

No	Clinics / hospitals	Telephone	Email
1	Aegle Medical and Surgical Ltd	4605500	info@aegleclinic.mu
2	Aegle Cancer Hospital	6606000	info@aeglecancerhospital.com
3	C-Care (Mauritius) Ltd - Medical & Surgical Centre Ltd	6012300	clinique@cliniquedarne.com
4	Centre Médical du Nord	2631010	info@cliniquedunord.mu
5	Centre de Chirurgie Esthétique de l'Océan Indien	2655050	info@cceoi.com
6	Chisty Shifa Clinic	2115157	info@chistyshifaclinic.com
7	City Clinic	2061600	info@cityclinic.mu
8	Clinique Bon Pasteur	4019500	info@cliniquebonpasteur.com
9	Clinic Candos	4257711	claniccandos@intnet.mu
10	Clinique du Nord	2472532	info@cliniquedunord.mu
11	Clinique de L'Occident	4535858	info@cliniquedeloccident.mu

12	Clinique Muller	6702911	info@clinicmuller.com
13	Dr Agarwal's Eye Hospital	468 6239/44	reception.dragarwal@gmail.com
14	Grand Bay Medical & Diagnostic Centre	2631212	gbclinic2016@gmail.com
15	La Clinique Mauricienne	4543061	admin@cliniquemauricienne.com
16	La Nouvelle Clinique Ferrière	6763332	info@cliniqueferriere.com
17	Les Mariannes Wellness Clinic	2438387	info@lesmariannes.com
18	Medisave Clinic	4277000	bonjour@medisave.mu
19	Stella Maris Clinic Mauritius	2610792	info@stellamarisclinic.mu
20	St Jean Clinic	4661544	info@stjeanclinic.mu
20	St Patrick Clinic	4539800	stpatrickclinic@intnet.mu
22	St Esprit Clinic	4245471	st.esprit.clinic@intnet.mu
23	Wellkin Hospital	6051000	info@wellkinhospital.com

8.4 Laboratories

No	Laboratory	Phone	Email
1	Wellkin Hospital	6051000	info@welkinhospital.com
2	Biomed Laboratory	2613903	biomedlaboratory@yahoo.com
3	Biosystems Medical Laboratory & Diagnostics Centre Ltd	2634653	biosystemsgb@gmail.com
4	City Clinic Laboratory	2061600	info@cityclinic.mu ; medical.cityclinic@intnet.mu

5	Green Cross Medical Laboratory & Diagnostic Centre	4678999	consult@greencross.mu
6	Clinique Muller Laboratory	6702911	administrator@clinicmuller.com ; info@hansbiomedical-lab.com
7	Hans Biomedical Laboratory	2691067	info@hansbiomedical-lab.com
8	Healthcheck Medical Laboratory Ltd	6961982	infohealthcheck@gmail.com
9	La Clinique Mauricienne Laboratory	4543061	lab@cliniquemauricienne.com ; admin@cliniquemauricienne.com
10	Laboratoire Medical de Curepipe	6969592	labmcpe@hotmail.co.uk
11	Laboratoire Medical de Flacq (Biosanté)	4135114	accounts.lmf@biosantelab.com
12	Laboratoire Medical de Goodlands	2835114	lmg@biosantelab.com
13	Laboratoire Medical de Terre Rouge	2482114	ckreekchem@gmail.com
14	Laboratoire de Quatre Bornes	4243238	adabylab@gmail.com
15	Laboratoire Medical des Villes Soeurs	4549999	sanjay.motaye@biosantelab.com
16	Laboratoire Medical de St Pierre	4332114	sanjay.motaye@biosantelab.com
17	Laboratoire Medical Ville Lumière	6765114	sanjay.motaye@biosantelab.com
18	Medical Diagnostic Laboratory	2105226	med.diaglab@yahoo.com
19	Rozar Medical Laboratory Centre	4019500	info@cliniquebonpasteur.com
20	Medicolab	2425987	medicolab@hotmail.com

No	Laboratory	Phone	Email
21	Omnimed Laboratory Services	4274053	farojdeohemraj@gmail.com
22	Pro-Medica Diagnostic Laboratory Services	2135712	info@promedica.mu
23	Medical & Surgical Centre Laboratory (Fortis Clinique Darne)	6012300	clinique@cliniquedarne.com ; clinic@c-care.mu
24	Medisave Medical Centre Laboratory	4277000	laboratory@medisave.mu
25	La Nouvelle Clinique Ferrière Laboratory	6763332	lab@nouvellecliniqueferriere.com ; info@cliniqueferriere.com
26	St Jean Clinic Laboratory	4661544	info@stjeanclinic.mu
27	Aegle Medical and Surgical Ltd (Laboratory)	4605500	info@aegleclinic.mu
28	Sky Labs Ltd	4274899	skylabsltd@yahoo.com
29	Inkerman Medical Laboratory	4644839	contact@inkerman-lab.com
30	Twinmed Laboratory	6970643	twinmedlab@gmail.com
31	Biolysse Laboratoire D'Analyses Medicales	4681444	biolysse@intnet.mu
32	Alpha Medica BioMedical Laboratory	6730000	yashdaby@alpha-medica.com
33	Khan Medcare	2401111	khanmedcare11@gmail.com
34	Quality Health Care Laboratories	6967001	qualityhealthcarelab@gmail.com
35	Laboratoire Medical de Mahebourg - Biosante Ltd	6317114	imm@biosantelab.com
36	Ur Medic-RASP Consulting Ltd	4138005	Tweesha4@gmail.com

37	Prolabs Medical Ltd	4646868	info@prolabs.mu
38	Bio Health Ltd - Laboratoire Medical de Riviere Noire	4837114	lmrn@biosantelab.com ; sanjay.motaye@biosantelab.com
39	Optima Health Solutions (Mauritius) Ltd	6980111	kktmauritiu@gmail.com
40	Bio Health Ltd - Laboratoire Medical de Vacoas	6062114	sanjay.motaye@biosantelab.com
41	Fortis Clinique Darne Grand Bay Laboratory	6012500	clinic@c-care.mu
No	Laboratory	Phone	Email
42	Ebene Medical Centre - F K Medical Co. Ltd	4898080	ebenemedicalcenter@gmail.com
43	ADB Dental Laboratory	6987997	adbdentallaboratory@gmail.com
44	Centre de Radiologie et d'Échographie	2425114	
45	Proxilab Medical Laboratory	54332277	enquiries@proxi-lab.com
46	Diagnos Clinique Ltee	4671515	diagnosclinique@gmail.com
47	Novalab Medical Laboratory - NovaLAB	6601900	lims@novalab.mu
48	Abiolabs Ltd	4687322	info@abiolabs.com
49	Sihha Medical Centre	57082604	sihhamedical@outlook.com
50	ProCare Medical Laboratory Ltd	6606060	procare@procare.mu
51	Clinique Ferriere du Bon Secours	6763332	info@cliniqueferriere.com

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