

DIRECTOR - DIGITAL TRANSFORMATION & NELS

THE ECONOMIC DEVELOPMENT BOARD (EDB)

The Economic Development Board (EDB) is the Government of Mauritius' apex institution responsible for:

- Investment promotion, export promotion, and business facilitation;
- Positioning Mauritius as an international financial centre and business hub; and
- Supporting structural reforms that improve the business environment.

POSITION OVERVIEW

The Director - Digital Transformation & NELS will be responsible for leading the organisation's digital strategy, IT governance, enterprise systems, cybersecurity, and continuous enhancement of the National Electronic Licensing System (NELS).

This role ensures that technology infrastructure, digital platforms, and data systems effectively support EDB's strategic objectives, operational efficiency, regulatory compliance, and service excellence.

QUALIFICATIONS & EXPERIENCE

- Master's degree in related field & at least 12 years' experience in relevant field of work, including 8 years at Management level.
- Experience in government institutions, IPA, IFC, multinationals will be an advantage.

KEY RESPONSIBILITIES

STRATEGIC LEADERSHIP & DIGITAL TRANSFORMATION

- Develop and implement the organisation's IT and digital transformation strategy aligned with EDB's mandate and national vision.
- Drive innovation through automation, system integration, and digital service delivery.
- Advise senior management and the Board on emerging technologies and digital risk.

NELS OVERSIGHT & GOVERNANCE

- Oversee the design, implementation, and continuous improvement of NELS.
- Ensure system stability, security, performance, and scalability.
- Lead user-experience enhancements to improve investor and stakeholder engagement.
- Ensure compliance with relevant licensing, regulatory, and statutory frameworks.
- Coordinate with ministries, regulatory bodies, and external agencies for system integration.

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KEY RESPONSIBILITIES (CONT)

IT INFRASTRUCTURE & OPERATIONS

- Ensure reliability, security, and efficiency of IT infrastructure (networks, servers, cloud environments, hardware).
- Oversee IT service management, helpdesk, and internal support functions.
- Establish and enforce IT governance policies and standards.
- Manage IT procurement and vendor relationships.

CYBERSECURITY & RISK MANAGEMENT

- Develop and implement cybersecurity policies and controls.
- Ensure data protection compliance (e.g., data protection regulations).
- Conduct risk assessments, audits, and business continuity planning.
- Lead incident response and recovery strategies.

DATA MANAGEMENT & ANALYTICS

- Develop enterprise data governance frameworks.
- Promote data-driven decision-making.
- Ensure integrity, security, and accessibility of organisational data.
- Implement dashboards and performance monitoring systems.

BUDGET & RESOURCE MANAGEMENT

- Prepare and manage the Digital Transformation & NELS annual budget.
- Ensure cost-effective procurement and vendor performance.
- Build and lead a high-performing IT team.

STAKEHOLDER MANAGEMENT

- Liaise with government bodies, regulators, and private sector stakeholders.
- Support internal departments in aligning digital solutions with operational needs.

KEY PERFORMANCE INDICATORS

- NELS system uptime and performance metrics
- Cybersecurity incident reduction and response time
- User satisfaction scores
- Project delivery timelines and budget adherence
- Digital adoption rate across departments
- Cost optimisation targets

ANY OTHER COGNATE DUTIES

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CORE COMPETENCIES

- Strategic thinking
- Leadership and people management
- Change management
- Risk awareness
- Strong stakeholder engagement
- Analytical and data-driven mindset

MODE OF APPLICATION

Interested candidates are invited:

- ☞ To download the requirements and responsibilities for the above-mentioned position by accessing the following link: <https://events.investmauritius.org:2053/recruitment/login.jsf>
- ☞ To submit their applications by **Wednesday 29 April 2026**, at latest. Applications received after the closing date will not be considered.

Only the best qualified candidates will be convened for interview.

EDB reserves the right not to make any appointment following this advertisement.

9 APRIL 2026



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